IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

: Group Art Unit: 3623

Jodi BRESLIN et al.

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: Examiner: Thomas L. Mansfield

Appln. No.:

10/664,283

: Confirmation No.: 4534

Filed:

September 17, 2003

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For:

A SYSTEM AND METHOD FOR

MANAGING RISKS ASSOCIATED WITH:

OUTSIDE SERVICE PROVIDERS

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT/RESPONSE

Sir:

In response to the Office Action dated April 28, 2009, Applicant respectfully requests favorable reconsideration of the above-identified patent application in view of the following amendments/remarks, which are believed to place the above-identified patent application in condition for allowance or in better form for consideration on appeal.